

THE 46TH UNION WORLD CONFERENCE ON LUNG HEALTH

A NEW AGENDA | LUNG HEALTH BEYOND 2015

2 - 6 DECEMBER 2015 CAPE TOWN INTERNATIONAL CONVENTION CENTRE
CAPE TOWN, SOUTH AFRICA

TERMS AND CONDITIONS OF ACCOMMODATION BOOKED BY DELEGATES AND ACCOMPANYING PERSONS AND INVITEES TO THE EVENT

1. This Event is: **46th Union World Conference on Lung Health and the 20th Conference of the Union of the Africa Region.**
2. As a delegate or person accompanying a delegate or an invitee to the Event, your booking of accommodation is on the basis of and subject to the terms and conditions set out herein.
3. You are contracting for your accommodation with Tourvest Destination Management, a division of Tourvest Holdings (Pty) Ltd, trading as Event Dynamics (“ED”), registration number 2008/003719/07 for your accommodation reservations.
4. Event Dynamics has in turn booked accommodation with the various hotels (“the Hotels”) as specified on this website.
5. The accommodation has been reserved at the Hotels between: 30th November - 06th December 2015 (“the Accommodation Period”).
6. Should you wish to book outside of the Accommodation Period, then please email the request for accommodation to: theunion@tourvestdm.com.
7. Please note that the pricing specified on this website, cannot be guaranteed for any periods outside the Accommodation Period.
8. Your reservation of Accommodation is to be effected on the electronic template provided on this website. If you convey your reservation particulars to ED by telephone, email or fax, you authorise ED to effect a reservation on this website accordingly on your behalf.

9. Your reservation of Accommodation is treated simply as a booking enquiry and is not binding on ED until the deposit specified on this website has been received by direct deposit (eft) ("the Specified Deposit").
10. Receipt of the Specified Deposit secures the reservation, subject to payment of the balance in accordance herewith.
11. The full balance (or full booking payment if no deposit has been paid by the release date) of the Accommodation booking payment is due and payable by 24 August 2015 ("the Release Date").

Should:

- 11.1. the full payment/balance of payment, in respect of the Accommodation not be received by the Release Date (and no written cancellation be received), the booking will be released and any Specified Deposit paid will be forfeited;
- 11.2. If your written cancellation is received before the Release Date (24 August 2015), the Specified Deposit is refundable (less a handling fee equal to 15% of the Deposit).
12. Bookings made after the Release Date (24 August 2015), shall be subject to the full payment in respect of the Accommodation being made at the time of such booking.
13. Any:
 - 13.1. Cancellation after the Release Date (24 August 2015) is subject to a 100% cancellation fee of full payment.
 - 13.2. **"No shows"** are subject to a 100% cancellation fee.
 - 13.3. Late arrival or early departure will be subject to a 100% cancellation fee, i.e. there will be no refund of any of the unused Accommodation fees.
14. All amounts are payable in South African Rands and payment made in foreign currency, will be at the prevailing exchange rate applied by ED's bankers from time to time.

- 14.1. For exchange rate **estimation** purposes, click on <http://www.xe.com>
15. All forex charges and bank fees are for the payee's account.
16. Rates quoted are per room per night including bed and breakfast, 14% VAT and 1% Government Tourism Levy. The prices quoted do not include any meals or service items not specified on this website as included in the pricing. These items, excluded from the pricing, may include telephone calls, laundry, room service, beverages and meals, which items must be separately arranged for and paid with the Hotels prior to checking out.
 - 16.1. The double room rate specified applies to a maximum of two people per room.
17. The standard terms of the Hotels, will apply to your booking, including check-in and check-out times.
 - 17.1. These terms can be viewed on the Hotel's website/s. As a guideline standard check-in time is 14h00, check-out time is 10h00.
 - 17.2. Early check-in and late check-out will be incur an extra charge from the hotel and is subject to availability at the time of arrival or departure.
18. If:
 - 18.1. the Event is cancelled or postponed for any reason beyond the control of ED or any of it's sub contractors, including but not limited to: acts of third parties, acts of God, government orders or prohibitions, labour disputes or threat thereof, act of the public enemy, civil disorder, epidemic, fire, flood, mechanical failure or explosion ("a Force Majeure Event"); and
 - 18.2. the Force Majeure Event takes place on or after the Release Date,

then you shall not be entitled to any refund of any Accommodation cost paid by you in respect of the Event.

Having regard to the risk which you carry in terms of this Clause 16, you are strongly recommended to arrange with your insurance company for the necessary insurance policy to cover you in the event of a Force Majeure Event.

19. Neither ED nor its employees, directors or representatives, shall be liable for any loss, injury or damage to your person and/or property howsoever arising from any actions, errors or omissions on the part of the Hotels (“the Claims”) and the Hotels may in turn also have contracted out of liability for the Claims. It is therefore strongly recommended that you take out appropriate insurance to cover you in all such circumstances.
20. These terms and conditions are governed by South African law.
21. In order to protect the legitimate credit card holder in the event we need to process your credit card manually, we will require the following documentation for our records:
 - 21.1. A copy of the front and back of every credit card processed.
 - 21.2. A copy of your ID book or Passport.
 - 21.3. Please note that these policies are being implemented for the security of both the delegate and supplier, and we do not intend to inconvenience you in any way. Under SA law and the Financial Centre Intelligence Act of 2001, we are required to produce documented evidence of authorization from a delegate to process a delegates credit card.
 - 21.4. Please note that this is a once off request.
 - 21.5. All information provided is kept strictly private and confidential.

Should you require any assistance or information, please let us know and we will gladly assist you.